

Clinical Criteria: Hierarchy and Guidelines

Our Utilization Management (UM) review process utilizes criteria, which is compliant with Medicare and relevant Medicaid requirements, to assist in determinations of benefit coverage, behavioral health needs and medical appropriateness.

Every year, the criteria used is reviewed and approved by the UM Committee.

Following applicable federal and state guidelines, where applicable, the following hierarchy is observed when making clinical determinations:

CMS National Coverage Determination (NCD):

https://www.cms.gov/medicare/coverage/determination-process

Local Coverage Determination (LCD):

https://www.cms.gov/medicare/coverage/determination-process/local

Local Coverage Articles (LCA):

https://www.cms.gov/medicare-coverage-database/search-results.aspx?keyword=&keywordType=starts&areald=s67&docType=6,3,5,1&contractOption=all&sortBy=relevance

CMS Manuals:

https://www.cms.gov/medicare/regulations-guidance/manuals/internet-only-manuals-ioms

Medicare Approved Drug Compendia/Medicare Benefit Policy Manual Ch 15 Section 50.4 and sub-chapters for anti-cancer chemotherapy regimen drugs (50.4.5) and immunosuppressive drugs (50.5.1) and Specific Guidelines for Part B Drug Step Therapy or organization Specific Guidelines for Device Preferred Products (for drugs which have not been used within the last 365 days), if applicable:

https://www.cms.gov/Regulations-and-Guidance/Guidance/Manuals/Downloads/bp102c15.pdf

DHCS Medi-Cal Guidelines (if/where applicable):

https://mcweb.apps.prd.cammis.medi-cal.ca.gov/publications



Health Plan Clinical Policies:

Alignment Health Plan

https://www.alignmenthealthplan.com/providers/alignment-health-medicareguidelines

Central Health Plan/Molina Healthcare https://www.molinaclinicalpolicy.com/

HealthNet

https://www.healthnet.com/content/healthnet/en_us/providers/working-with-hn/medical_policies.html#clinical_practice_guidelines

SCAN Health Plan

https://medicalpolicy.scanhealthplan.com/Terms

WellCare Health Plan

https://www.wellcare.com/en/california/providers/clinical-guidelines

Milliman Care Guidelines (MCG):

Alignment Health Plan

https://alignment.access.mcg.com/index

Central Health Plan/Molina Healthcare https://molinahealth.access.mcg.com/index

SCAN Health Plan

https://scanhealthplan.access.mcg.com/index

Copies of specific MCG clinical criteria can also be requested by contacting the UM Department at 626-943-7465 or umcriteria@sandsmanagement.com.